

Klein's Brand Source Customer Delivery Success Checklist

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| <ul style="list-style-type: none"> <input type="checkbox"/> Before You Leave Klein's Brand Source <input type="checkbox"/> Verify color, gas/electric fuel, model selection & if haul away is required <input type="checkbox"/> New connection / hook up parts are required for Klein's Brand Source deliveries (electric cords, gas flex lines, dryer duct, dishwasher connection kits, and water lines). Klein's Brand Source will not use existing parts for an appliance installation. <input type="checkbox"/> Verify dimensions – (top, bottom & middle of unit) – will new unit fit in the intended area? Check for obstacles or space restrictions along path to hook up location. <input type="checkbox"/> Verify less than (3) flights of stairs to get to the install location. (not applicable if elevator is available) <input type="checkbox"/> Verify access restrictions, both internal and external. <input type="checkbox"/> Verify unloading zone is available within 30 ft. of the home for parking and access. | <ul style="list-style-type: none"> <input type="checkbox"/> Things to Know – Delivery Expectations <input type="checkbox"/> Select a delivery date with maximum flexibility. You will be contacted the morning of delivery before 9:30 am by Klein's Brand Source Delivery Team to inform you of a 2 hour window. <input type="checkbox"/> An adult at least 18 years old, authorized to make decisions, must be present for delivery. If not present when the delivery agent arrives, you will need to call 618-397-1216 and reschedule your delivery for the next available delivery date, (an additional trip charge may be required) <input type="checkbox"/> Delivery agents are not licensed carpenters, plumbers, or electricians. All electrical outlets, water and gas shut off valves, and cabinetry must be available and compliant at the time of delivery to complete any purchased installation options. <input type="checkbox"/> Inspect for any visible damage. Notify the delivery agent of damage at time of hookup. Agent will perform short test for proper operation prior to leaving home. <input type="checkbox"/> All Appliances must be empty prior to removal. Appliances must be complete and intact for haul away. Commercial or Built-in appliances can be installed/removed/Hauled away at an additional cost. (Wolf, Sub-Zero etc.) |
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Basic Delivery and Additional Installation Preparation by Product

What Basic Deliver Includes – All freestanding (does not include built in cooktops, wall ovens, drop ins, etc.) electric appliances will be uncrated, set in place, leveled and connected to an existing proper power source. If proper electrical outlets, gas shut off valves, water supply and shut off valves, or venting sources are not available at the time of delivery, a complete installation will not be possible. Dishwasher installation, and over the range microwave installation are not included in the basic delivery rate. **Black Iron pipe must be used for all Gas Connections and All Connections must have a shut off valve.**

W_____ H_____ D_____

Refrigerators

- A new waterline connection kit must be added to the order at point of sale. Existing connecting kits will not be reused.
- Existing appliance must be empty.
- A 110V grounded 3 prong electrical outlet must be within reach of the power cord.
- Icemaker or ice and water dispenser connection: A working shut off valve must be located within 6ft and on the same floor or the installation will not be completed.
- Dimensions must include an additional 1 in on all sides for cooling.
- Measurements must include additional space to accommodate over sized refrigerator doors.

W_____ H_____ D_____

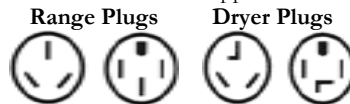
Washers

- A new set of standard length supply hoses may be included with your washer. If hoses are not included it must be added to the order at point of sale. Existing hoses will not be reused.
- A 110V grounded 3 prong electrical outlet must be within reach of the power cord.
- Water valves (hot & cold hookups) must be corrosion free. Test to ensure your valves can be shut off.
- **A working shut off valve must be located with easy access or the installation will not be completed**

W_____ H_____ D_____

Electric Ranges/Dryers

- A new electric cord (ranges/dryers) and semi-rigid dryer duct (dryers) must be added to the order at point of sale. Existing connection parts will not be reused.
- 220 Volt electrical service is required to power units.
- Delivery agents cannot direct wire electric ranges or dryers. An appropriate outlet must be available at time of delivery and within 4ft of the appliance



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Gas Ranges/Dryers

- A new gas flex connection kit (ranges/dryers) and semi-rigid dryer duct (dryers) must be added to the order at point of sale. Existing connection parts will not be reused.
- **A gas supply line with shut off valve must be located directly behind the appliance OR easy access.**
- A 110V grounded 3 prong electrical outlet must be within reach of the power cord.
- **Over the Range**
- Hardwiring will not be done. A dedicated electrical outlet must be directly above unit.

W_____ H_____ D_____

Dishwashers

- A new dishwasher connection kit must be added to the order at point of sale. Existing connections will not be reused.
- A water supply line with shut off valve must be located under the sink or behind the dishwasher. A separate shut off valve is required for both the dishwasher and the sink.
- If an electrical outlet is used it must be positioned so a 5ft cord will reach.
- Solid surface countertop (granite, silestone) require the use of side mounting brackets.
- Required minimum cabinet opening dimensions may vary by manufacturer. Ensure your cabinets are compatible with your selected appliance.

Customer Name

Customer Signature

Date

Order #

Associate Name